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RALPH L. RICHARDI
Sr. VP of Field Services

September 30, 1998

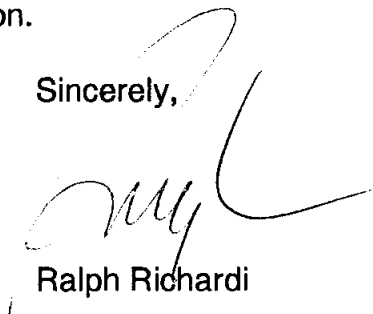
Mr. Tracy Skousen
Vice President
Partners In Leadership
27555 Ynez Road, Ste. 201
Temecula, CA 92591

Dear Tracy:

Thanks for your work last week. I thought the day went much better than I had expected. You put everyone at ease quickly and went through the material using good examples and not sounding like most outside facilitators. It has created a great deal of thought among our team and I am interested to see how it reflects in their performance.

Thanks again for a great session.

Sincerely,



Ralph Richardi