

MONTEFIORE MEDICAL CENTER

The University Hospital
for the Albert Einstein
College of Medicine

Henry and Lucy Moses Division

111 East 210th Street
Bronx, New York 10467-2490
718

December 22, 1998

Mr. Roger Connors and
Mr. Tom Smith, Principles
Partners In Leadership
27555 Ynez Road
Suite 201
Temecula, CA 92591

MONTEFIORE



Dear Mr.'s Connors and Smith,

This is to convey our thanks for all the work and support that Tracy Skousen and his staff have provided to us over the past six months. We met Tracy at an Oz Principal, Accountability Training Preview last June. We were impressed with his presentation of the material and even more impressed with his follow-through and commitment to helping our organization "See" the value of this powerful process.

We have also had the opportunity to have Tracy certify all of our professional training staff on two separate yet equally challenging occasions. At the second TTF, Tracy simultaneously addressed our TTF and facilitated a preview of the Oz Principal Accountability Training for several key organizational leaders at Montefiore.

In addition to his flexibility in accommodating our needs on a variety of fronts, Tracy has been a fantastic consulting resource and is always there to give and solicit feedback. I cannot stress the value that this has had on our ability to move the Oz Principal through our organization.

To date we have two major divisions making commitments to the Accountability Training. We also have a number of departments that are eager to work with us or learn more about how the Oz Principal can work for them.

The enthusiasm the Accountability Training is creating is exciting. We look forward to seeing the results of our clients and working with Partners in Leadership during 1999.

Sincerely,

Sam Gonzalez
Manager, Management Development

cc: T. Skousen